

ViewPoint E-Messaging

The ViewPoint E-Messaging System (EM) detects specified events occurring within a Pointman database and can send email messages based on those events.

By default, an email message is sent, but this may be suppressed.

The recipient (target) can be an email address associated with the event or specified by the administrator.

EM polls the database for events selected by and at a frequency set by the user.

The messages and event monitoring are extremely configurable.

The message body and subject lines can be set for each type of event.

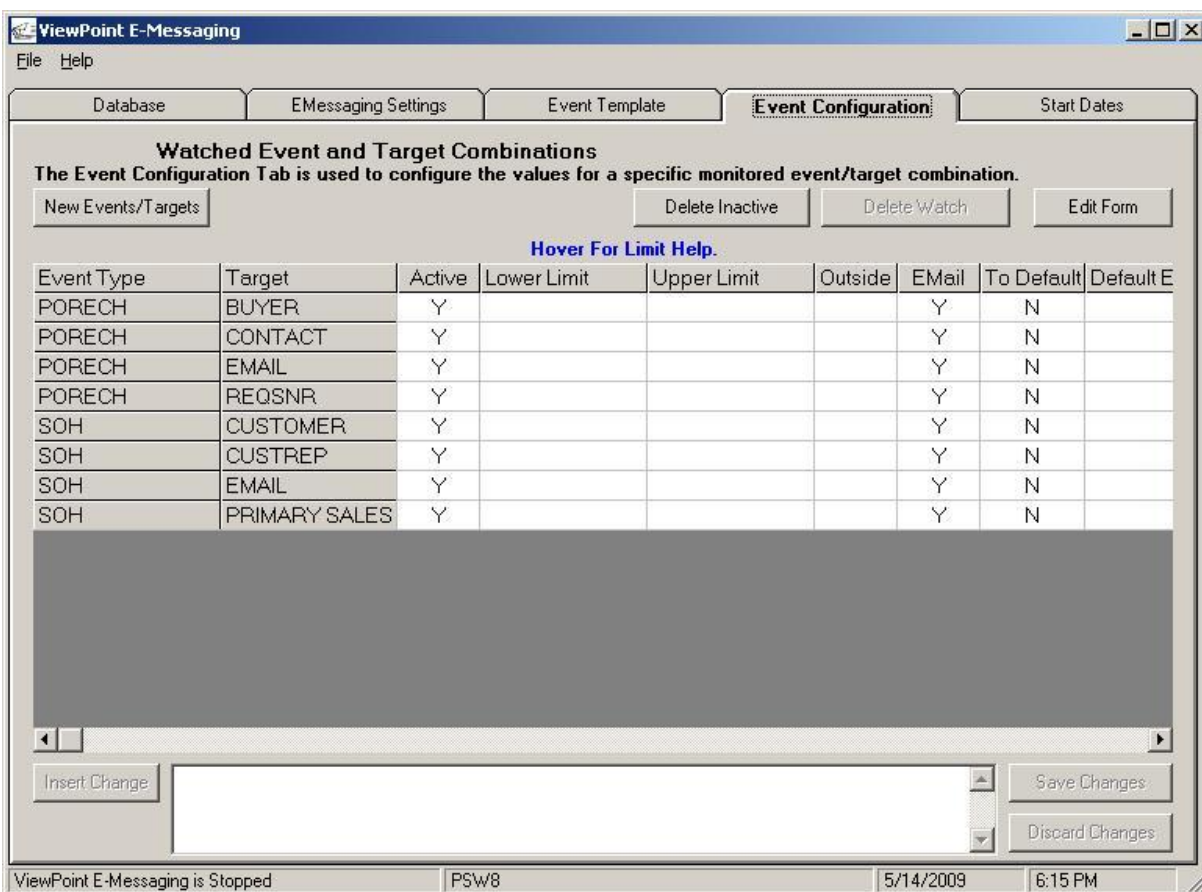
EM uses the email addresses of employees, vendor and customer contacts that are stored in Pointman.

Messages can be short with only a few significant details or extremely detailed.

Messages can be sent immediately or after a delay.

Messages can be sent in plain text or HTML which can include graphics, such as a company logo.

Custom script development is available for new event types.



Standard Events

Backordered Part
Bill of Materials
Customer Placed on Credit Hold
Kanban Replenishment
Material Received
Pointman Orbiter Failure
Purchase Order Creation
Purchase Order Material Receipt

Sales Order Creation
Sales Order Placed on Hold
Shipment
Shipment with Tracking Information
Shipment by Federal Express
Shipment by UPS
Task Queue
Voucher Creation